

**הוראות חיבור לAzure AD - ארגוני**

לוגו לקוח

**מוגש ע"י**

# נס א.ט. בע"מ



ארכיטקטורת המערכת:

* ענן גלאסבוקס מורכב מארבעה שרתים . (משתנה בהתאם לכמות הכלה של סשנים ויכולות).

A diagram of a glass box

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1.**לאחר הטמעת SDK/JS כל פעולה של המשתמש ישלח באופן מוצפן ל GATE (Apache)**

2. **ה Analyzer ימשוך את המידע באופן עצמאי(שמירה על אבטחת המידע) ויפרש אותו לסשנים.**

**3.** משתמשי הארגון יגשו לכתובת חיצונית ,המובילה לשרתי גלאסבוקס (AWS) שעוברת הזדהות ב OKTA של GLASSBOX על מנת להגיע לממשק גלאסבוקס ולצפות בתוכן ההקלטות.

* בכדי לחבר את גלאסבוקס למערכת הזדהות AZURE ADשלכם, המשיכו לדף הבא:

**Glassboxל - AZURE AD - חיבור**

**A** . create an OIDC application in their IDP as follows:

1. Issuer - [https://idp-issuer.com](https://idp-issuer.com/)
2. Authorization endpoint - [https://authorization-endpoint.com](https://authorization-endpoint.com/)
3. Token endpoint - [https://token-endpoint.com](https://token-endpoint.com/)
4. User info endpoint - [https://user-info-endpoint.com](https://user-info-endpoint.com/)
5. Client ID
6. Client secret

* An example of OIDC

Screens screenshot of a computer

Description automatically generated

**B**. create a SAML application in his IDP as follows:

**1. Audience URI (Entity ID):**s[aml2.glassboxdigital.com](http://saml2.glassboxdigital.com/)

**2. Single sign-on URL:** <https://console.CLIENTNAME.glassboxdigital.io/webinterface/saml/SSO>

**3. Recipient \ Destination URL:**<https://console.CLIENTNAME.glassboxdigital.io/webinterface/saml/SSO>

**4. SAML Attributes:**Create access group/groups(Case sensitive!).

**C**. **After configuring the SAML application - send us the following details:**

1. **metadata.xml**file from the SAML Provider (IDP = Customer).
2. **Groups name** Grid(case sensitive!). create groups, see example group names:

* GB\_ADMIN, GB\_EDITOR, GB\_READ\_ONLY.  
  choose what permission roles to translate these groups to (Clarisite\_Call\_Center, Clarisite\_Admin…)
* Please see the permissions available to be added to each group:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Recommended  Group name | System Administration  Permissions | Management Permissions | Custom Report Permissions | Dashboard  Permissions | Session Replay | Summary | Glassbox Role |
| Glassbox  \_Call\_Center | No | No | No | No | Yes | View session replays | Call Center |
| Glassbox\_Business\_Analyst | No | No | View if shared | View | No | View dashboards and existing reports | Business Analyst |
| Glassbox\_Business\_Admin | No | Yes | Create reports View & edit if shared | View | No | Manage all logical entities and reports | Business Admin |
| Glassbox\_Admin | Yes | No | View & edit if shared | View | No | Manage users, applications, and all system configurations | Admin |
| Glassbox\_Reports\_Admin | No | Yes | Create reports View & edit if shared | View | No | Create new reports | Reports Admin |

1. Object IDsof Azure groups Grid(UUID of the group)**.**

An example of Object IDs per group:

|  |  |
| --- | --- |
| Group Name | Group ID |
| Glassbox\_Admin | aXXX61f-1042-XXX5-ac94-3dXXX4ed0010 |
| Glassbox\_Call\_Center | 149XXXX-9a20-4XXX-aa4d-dd17b1XXXXee |
| Glassbox\_Business\_Analyst | 6XXXX89-bXXXX-4aXX-814f-ea9a6dc1aXXX |
| Glassbox\_Business\_Admin | XXX65da-7b59-XXXf-9f43-77faeXXXXXXXX |
| Glassbox\_Reports\_Admin | dX03cd-6XX31-XXd6-XX4e-18XXXXXX02f9 |

**D**. After sending all the details in step C, we will schedule a day to synchronize the connection to SSO and check that everything is in order with the customer.

**E**. For a meeting with Glassbox, we will make sure to attach from the client's side - an IDP manager - and one who has access to the Glassbox connection.